



Mobile Grooming and Pet Photography

Parent(s) Information:

NAME(S): _____
ADDRESS: _____
CITY/STATE/ZIP: _____
HOME PHONE: _____ CELL PHONE: _____
WORK PHONE: _____ E-MAIL: _____

Pet Information:

NAME: _____ BREED: _____
COLOR: _____ BDAY (MM/DD/YYYY): _____ Age: _____
MALE / FEMALE SPAYED / NEUTERED : YES / NO
Health Concerns/Special Needs/Allergies: _____

Rabies Expiration Date (4 months): _____

Emergency Contact Information (Family or Friend):

NAME: _____
PHONE: _____ CITY/STATE/ZIP: _____

Veterinary Information:

NAME: _____
PHONE: _____ CITY/STATE/ZIP: _____

Every Client will be asked to read and sign Paws N' Pose Policy Agreement prior to any grooming services being performed. Client hereby entrusts pet(s) to Paws N' Pose (noted as Paws N' Pose hereafter) for the purpose of grooming services.

PAYMENT INFO

Payment is due at time of service. Paws N' Pose accepts cash, check, Zelle cash or Apple Pay. Checks returned NSF WILL incur a fee of \$25, plus any fee my bank may charge. No further service will be provided until fee is paid.

CANCELLATION POLICY/NO SHOW/TRIP FEE

On rare occasions, Paws N' Pose may need to cancel your appointment due to equipment failure, weather, illness, etc. Every effort will be made to contact Client in advance to reschedule. If Client cannot keep their appointment, please contact us AT LEAST 24 hours in advance. Failure to call 24 hours before your appointment or failure to have your pet available at the scheduled time WILL result in a charge of \$50, which must be paid within 7 business days. All scheduled multiple pet clients, who may decide not to groom one of their pets at the last moment, WILL be responsible for part or all of that pets grooming charge. There will be a \$25 trip fee for missed scheduled appointments, which must be paid within 7 business days. Ultimately it is Clients responsibility to keep track of their scheduled appointments, however Paws N' Pose will make a courtesy phone call one-business day ahead to confirm and remind you. If you are a first time Client and you are a no show when groomer arrives for your scheduled appointment, Paws N' Pose will not schedule any future appointments.

APPOINTMENT TIMES

An appointment time is truly an 'estimated time of arrival'. Arrival time will be in a 1-2 hour time span. As a mobile service, our schedule is subject to interruptions and delays, such as, but not limited to: Refueling, traffic, driving distance from previous appointment and running over on a previous appointment. If Paws N' Pose feels they will be more than 15 minutes early or late, Paws N' Pose may call ahead.

KEY ON FILE SERVICE

Paws N' Pose offers a 'key on file service'. Client provides Paws N' Pose with a key to keep on file, a garage code, or some other form of access to the home, Paws N' Pose will come by at your scheduled grooming appointment time to care for your pet and Client just leaves a form of payment. Paws N' Pose will not be held responsible for damages or theft to Clients home or property while on the service call for grooming your pet(s).

MATTED OR NEGLECTED COAT

Excessive de-matting is a painful, time-consuming and costly procedure that causes extreme discomfort and can aggravate, or cause skin problems. Client is aware that neglect of the pet's coat can be cause for problems after grooming such as clipper/brush irritation. If Client's pet does not remain still accidents can happen such as, cuts, nicks, etc. from clippers or scissors. However, it is at Paws N' Pose discretion to determine if it is safe for the pet to be de-matted, if not, a "shave-down" of the pets coat will be completed. Shaving your pet my dramatically change your pet's appearance and the hair will be very close to the skin. This may expose pre-existing skin conditions. Client's pet will receive a shave down & start over (additional fee for shave down.) Closely shaved pets are also prone to sunburn & should either have sun screen applied daily or should be kept out